

Customization & Implementation Effectiveness Service

Keenan has joined with Forensic Analytical Consulting Services, Inc. (FACS), one of the country's leading and most diverse industrial hygiene consulting firms, to bring you a COVID-19 safe operating program template. This template is available for use by our customers at no cost. However, having a template is just the start. Keenan & FACS have created a Program Customization and Implementation Effectiveness Evaluation service to help you make the most of the template as well as help manage the risk of operating safely amid COVID-19. This service is broken down into two main components:

Part 1: COVID-19 Safe Operating Plan Customization Service

FACS will assist in adapting the COVID-19 safe operating plan template to your specific operation by providing a live remote orientation training to review the base template materials and discuss implementation. Then, they will customize the base template materials based upon feedback from the orientation training as well as provide up to six additional area/operation-specific safe practice documents tailored to your operation (the base template already includes six to begin with)

Part 2: COVID-19 Safe Operating Plan Implementation Effectiveness Evaluation

Once your plan has been customized to meet your specific needs and implemented as designed, a Keenan Loss Control Consultant will conduct a comprehensive COVID-19 Safe Operating Plan

Implementation Effectiveness Evaluation. This comprehensive evaluation will include the following components:

- Review your specific COVID-19 safe operating plan & identify key safe work practices to evaluate at various sites.
- Evaluate the effective implementation of up to 12 safe work procedure control measures (as defined in the client's plan) in the field at up to 4 sites (additional sites can be added at an additional cost).
- Identify missing/misuse of control measures in the field.
- Identify areas/operations in the field that are not covered by the plan.
- Evaluate training effectiveness by interviewing employees in the field & reviewing training records.

Upon completion of the field evaluations, the Consultant will generate a report of their findings as well as any correlating recommendations to improve the client's COVID-19 Safe Operating Plan. The report will be delivered and reviewed with you to help you monitor your program and ensure your plan is working as you intended. This review will also give you an opportunity to make adjustments to your plan to better fit the operational needs of your schools. These are the key elements in helping manage the risks of operating amid COVID-19.

 **Please contact your Loss Control Consultant or Account Manager to request a proposal for this comprehensive service.**